



**POC GRIEVANCES/COMPLAINTS &
BUDGET MONITORING/COMPLIANCE**

**San Fernando Valley Cultural Arts Center
18312 Oxnard Street
Tarzana, CA 91356**

**April 17, 2019
2:00PM – 5:30PM
MEETING AGENDA**

PUBLIC

Meeting Objectives:

1. To explore how the Probation Oversight Commission can fulfill its mandate to receive complaints and ensure effective grievance procedures for Probationers, their families, staff, and the general public.
2. To explore how the Probation Oversight Commission can fulfill its mandate to ensure the proper stewardship of public funds and compliance with funding requirements and legal obligations.
3. To ensure that the grievance/complaints and budget monitoring/compliance functions of the POC promote robust community engagement by drawing on best practices, lessons learned, and public input.

I. Food/Refreshments 1:00pm to 2:00pm

II. Welcome and Overview of Objectives 2:00pm to 2:20pm

III. Complaints and Grievances 2:20pm to 3:50pm

‘What are your ideas for designing the grievances and complaints process within the POC?’

IV. Budget Monitoring and Compliance with Proper Fiscal Stewardship 3:50pm to 5:15pm

‘What are some ways the POC can use robust community engagement to increase compliance with fiscal standards?’

V. Closing and Next Steps 5:15pm to 5:30pm

